

VITA

(January, 2016)

NAME: Michael A. Counte

HOME ADDRESS: 12020 Heatherdane Drive
St. Louis, MO 63131
(314) 432-2981

OFFICE ADDRESS Department of Health Management and Policy
School of Public Health
Saint Louis University
377 Salus Center
3545 Lafayette Avenue
St. Louis, MO 63104-1314
Email: countem@slu.edu
Office: (314) 977-8118
Fax: (314) 977-8150

MARITAL STATUS: Married: three children

BORN: Chicago, Illinois

EDUCATION:

B.A. Southern Illinois University, Carbondale, Illinois, (August 1967)
Major: Government and Public Administration

M.A. University of Illinois, Urbana, Illinois, (January 1970)
Area: Sociology; Minor: Psychology

Ph.D. University of Illinois, Urbana, Illinois, (June 1973)
Area: Sociology; Minor: Business Administration
Dissertation Subject: Social and Psychological Explanation of Behavioral Responses to Bureaucratic Innovation

OCCUPATIONAL HISTORY:

July 1, 1997 - present

Professor, Department of Health Management and Policy, Program Director of Executive MHA Program and Co-Director, International Center for Advances in Health Systems Management, School of Public Health, Saint Louis University. Activities have included: design and implementation of a hybrid-distance based Executive MHA Program for practicing health care managers, development of new collaborative programs between SLU and academic institutions in the Republic of Georgia (Caucasus University School of Business, MBA-Health Care Management concentration), China, Cyprus and Taiwan, course instruction in the areas of quality improvement in health care, marketing,

strategic management, global health policy and management, ambulatory care management and organizational behavior;

OCCUPATIONAL HISTORY - (continued):

continued Co-Director of Masters-level (MHA) and Doctoral-level (DrPH) international health care management education programs offered in Taiwan and St. Louis; coordination of SLU-Taiwan alumni relations; student advising; doctoral student supervision (health management research); and the design and performance of externally-funded research projects. Major research interests continue to focus on: organizational performance assessment, the impacts of quality improvement in health care organizations and technology assessment.

July, 1994 - June 30, 1997

Professor and Chair, Department of Health Administration, School of Public Health, Saint Louis University. Activities included: development of improved admissions and placement strategies, course scheduling, coordination of strategic planning for program review and curriculum modification, alumni relations development, faculty merit-based evaluation and development, coordination of ACEHSA self-study and reaccreditation, design and implementation of international health care management education programs (Taiwan Executive MHA and DrPH Programs), individual and collaborative research, development of linkages to external agencies and health care organizations, design and coordination of a new management-development program for physician executives, supervision of student internships and placement activities and program instruction.

October, 1993 – July, 1998

Participating faculty member, Health Services Management Workshops held in Russia, Albania and Romania, conducted by the Association of University Programs in Health Administration. Sponsored by the American International Healthcare Alliance under contract to the Agency for International Development (AID). Functions included: preparation of teaching modules, assistance in the design and prospective evaluation of applied management projects in participant organizations and classroom instruction.

July, 1983 - August, 1994

Associate Director, Center for Health Management Studies and Associate Professor and Assistant Chairman, Department of Health Systems Management, College of Health Sciences, Rush University. Conjoint in the Department of Psychology and Social Sciences, Rush Medical College and the Department of Community Health Nursing, College of Nursing. Activities during this period included: development of the Center for Health Management Studies (i.e., establishment of research priorities, grant preparation, recruitment of research associates, development of evaluation criteria); coordination of departmental strategic planning; faculty development; individual and collaborative research; program evaluation; course direction and teaching in ten courses in the graduate program in Health Systems Management; participation in the self-study and review of the graduate program prior to its initial and subsequent ACEHSA accreditation reviews (successful); development of training grant proposals for both program and trainee support (PHS); and teaching in the behavioral science curricula in the Medical School and College of Nursing (Doctoral Level).

OCCUPATIONAL HISTORY - (continued):

June, 1993 - July, 1995

Technical Consultant to the Agency for International Development (AID) on the Promotion of Private Health Care Markets Project for the Republic of Albania. Activities included: needs assessment based upon on-site visits of Albanian health care facilities and discussions with Albanian health care managers and staff from the Albanian Ministry of Health (MOH); Program Director and designer of a local Health Services Management Program (HSMP) for ministry staff and hospital managers; design and implementation of a five-week course for health care financial managers; faculty and module development; Health Executive Study Tour coordination; program evaluation and service as a course lecturer. In December, 1994 participated as a site visit team member to the Republic of Romania to assess health care management development needs and the development of suitable on-site technical assistance and training.

July, 1989 - August, 1994

Founding Co-Director, Center for Research on Health and Aging (CRHA), Rush-Presbyterian-St. Luke's Medical Center. Served to assist the development of a new, multidisciplinary research center intended to enhance the interests and activities of medical center researchers in the fields of gerontology and geriatrics. Activities included: development of the original program proposal; assisting the initiation of an annual research conference and monthly seminars focused upon research on health and aging; recruitment of support staff; strategic planning and competitor analysis; and involvement in the development of collaborative research and training programs directed toward health and aging issues. Service as a member of the CRHA Advisory Council (1990 - 1995).

July, 1985 - January, 1994

Market Researcher/Planning Associate, Office of Corporate Planning and Budgeting, Rush-Presbyterian-St. Luke's Medical Center. Designed and conducted analyses of the marketing implications of potential corporate initiatives. Efforts included: assist market identification (service markets), segmentation of markets, forecasts of service utilization, preparation of organizational market share reports, analysis of medical staff productivity, and determination of optimal resources for a given level of utilization.

May, 1975 - June, 1983

Associate Professor and Section Director, Department of Psychology and Social Sciences, Rush Medical College, and Department of Health Systems Management, College of Health Sciences

OCCUPATIONAL HISTORY - (continued):

and conjoint in the College of Nursing, August, 1982-June, 1983. Assistant Professor from May, 1975-July, 1982. Activities involved during this period included: design of and instruction in Behavioral Science courses for Medical Students (first and second year), Health Services Administration Students (Masters), Nursing Students (Bachelors, Masters, and Doctoral Level); administration of an eleven member Social Science Section; individual and collaborative research; and program evaluation.

August, 1973 - May, 1975

Assistant Professor, Department of Sociology, Indiana University-Purdue University, Fort Wayne, Indiana. During this period, I was involved in both graduate and undergraduate instruction; development of a Graduate Program (Master's level); creation of an Institute for Environmental Studies, individual and collaborative research, and design of several new areas of concentration including Medical Sociology.

Research Coordinator, Health Services Research Program, University of Illinois, May, 1971 - August, 1973. Coordination of a large scale research project examining the impacts of a new medical organization on the community and health care professionals.

Research Assistant, School of Basic Medical Sciences, 1971.

Teaching Assistant, Sociology, 1970.

Research Assistant, Educational Research Bureau, 1969-1970.

Teaching Assistant, Sociology, 1969.

Research Assistant, Sociology, 1968.

Research Assistant, Zoology, 1968.

HONORS AND AWARDS:

National Advisory Council for Nursing Research (2005-09)

Member, Neuroscience, Behavior and Sociology of Aging Research Committee, National Institute on Aging (2001-2004)

SLU nominee for Emerson Teaching Award (2009)

Teacher of the Year Award, School of Public Health, Saint Louis University (2006)

Editorial Board, Journal of Health Administration Education, (1997 - 2006).

Traveling Research Fellow, Big Ten University Consortium, Indiana University, 1968.

NSF Science and Technology Research Fellowship, University of Illinois, 1969-1970.

Pi Sigma Alpha Honorary Society.

Alpha Kappa Delta Honorary Society.

American Men and Women of Science, (1978-)

Co-Awardee, Campbell Teaching Award, Department of Health Systems Management, June, 1990.
Sole awardee, June, 1991, 1992.

Health Systems Management Faculty Research Award, August, 1991.

First Author, 1994 Edgar C. Hayhow Award for "Article of the Year in Health Care Management,"
American College of Healthcare Executives, 1994.

Regent's Advisory Council, St. Louis Chapter, American College of Healthcare Executives, 1995-
1997.

Editorial Board, Journal of Health and Human Resources Administration, (1994 - 2008).

AREAS OF SPECIALIZATION:

Organizational Behavior, Global Health Policy and Management, Health Information Systems, Health
Care Marketing & Planning, Quality Management, Medical Sociology, Research Methods/ Statistics

TEACHING AND RESEARCH:

Strategic Management, Global Health Policy and Management, Organizational Behavior, Health Care
Marketing, Health Information Systems, Consumer Behavior, Social Gerontology, Quality
Management, Medical Sociology, Social Psychology, Research Methods/Statistics

Doctoral Students -
Ph.D. & DrPH

Health Services Management Research Supervisor
Marketing Health Services, Course Director
Advanced Organizational Analysis, Course Director

MHA Students

Internship, Supervisor.
Placement, Supervisor.
Health Care Management Rounds, Course Director
Health Care Strategic Management, Course Director
Health Care Marketing, Course Director
Global Health Policy and Management, Course Director
Quality Management in Health Care, Course Director (US and
Taiwan)
Managed Care, Course Director.
Organizational Behavior, Course Director.
Ambulatory Care Management, Course Director.

Health Systems Management (MS)
Students

Advanced Organizational Analysis, Co-Course Director.
Marketing Management, Lecturer.

	<u>Health Care and the Elderly</u> , Co-Course Director. <u>Master's Project</u> , Course Preceptor. <u>Medical Sociology</u> , Course Director. <u>Graduate Seminar</u> , Co-Course Director. <u>Organizational Analysis</u> , Lecturer. <u>Administrative Decision Making</u> , Lecturer. <u>Statistics II</u> , Lecturer. <u>Program Evaluation</u> , Lecturer. <u>Models of Organization</u> , Preceptor.
Medical Students	<u>Fundamentals of Behavior</u> , Course Director. <u>Quality Improvement in Health Care</u> , Lecturer <u>Illness Behavior</u> , Course Director. <u>Work and Health</u> , Course Director. <u>Observation and Communication</u> , Lecturer. <u>Access to Medical Care Services</u> , Lecturer. <u>Practice Mgt. Program for Anesth.</u> , Program Director
Nursing Students	<u>Research Design</u> (undergraduate), Lecturer. <u>Clinical Investigation</u> (graduate), Co-Course Director. <u>Measurement and Methods</u> (doctoral), Lecturer. <u>Patient Care Systems</u> (undergraduate), Lecturer. <u>Behavioral Dynamics</u> (graduate), Lecturer. <u>Data Processing Workshop</u> , Director. <u>Masters Thesis Supervision</u> . <u>Doctoral Thesis Supervision</u> .
Undergraduate	<u>Research Design</u> . <u>Social Psychology</u> .
Graduate	<u>Industrial Sociology</u> . <u>Criminology</u> . <u>Complex Organization</u> . <u>Social Psychology of Health and Illness</u> . <u>Attitude Change</u> .

PROFESSIONAL MEMBERSHIPS:

American College of Healthcare Executives (Faculty Associate).

Health Applications Section, Institute for Operations Research and the Management Sciences.

Gateway Chapter of the Medical Group Management Association

Missouri Chapter of the Medical Group Management Association

International Society for Quality in Health Care.

American Academy of Management.

Midwest Academy of Management.

Medical Group Management Association.

Association of University Programs in Health Administration.

Global Health Management Faculty Forum, AUPHA.

American Public Health Association.

Metropolitan St. Louis Healthcare Executives Group.

CONSULTING/MISCELLANEOUS EXPERIENCE:

American International Healthcare Alliance, Consultant in Health Care Management Education in the Republic of Georgia (2009)

ASPH - Global Health Competencies Workgroup (2009 - present)

ASPH -DRPH Competencies Task Force, ASPH (2008-present)

Special Emphasis Panel Member, Disease, Disability and Injury Prevention and Control, CDC Mentored Public Health Research Scientist Development Awards (2007)

National Advisory Council, National Center for Nursing Research, NIH, USPHS (2005- 2009)

HSLP Consultancy Services (2004-)

Reviewer, Michael Smith Foundation for Health Research (Canada) (2005)

Member, ASPH Health Policy and Management Core and Resource Workgroup, Core MPH Competency Development Project (2004-5)

Co-Director and Lecturer, Elective Clerkship in Health Care Management, Department of Anesthesiology (2003 -)

Coordinator and Presenter, Public Health Informatics Workshop for Public Health Professionals, Heartland Center (2004).

National Science Council of Taiwan (2003)

Alberta Heritage Foundation for Medical Research (1999)

Nominations Committee, AUPHA.

Faculty Member and Mentor, Veterans Administration Executive Development Program (1996-1998)

Chairman: Neuroscience, Behavior and Sociology of Aging Review Committee, National Institute on Aging (1990-1992).

Member, National Institutes of Health Reviewers Reserve (1992 - present).

Healthcare Enterprise International, Inc. (1993-1995).

Consultant: National Institute on Drug Abuse (Technical Review Group).

Consultant: American College of Healthcare Executives (Hospital Leadership Project). (1995).

Study Section Member: Gerontology and Geriatrics Review Committee, National Institute on Aging (1988-1990).

World Affairs Council of St. Louis.

Grant Application and Panel Member Reviewer, Agency for Health Care Policy and Research (8/97, 12/97).

Reviewer: Medical Care.

Reviewer: Journal of General Internal Medicine

Reviewer: Inquiry.

Reviewer: Journals of Gerontology.

Reviewer: Gerontologist.

Reviewer: Hospital & Health Services Administration.

Reviewer: Journal of Health Administration Education.

Reviewer: Experimental Aging Research.

Migrant Education Research Project, Indiana University, Fort Wayne, Indiana.

Health Services Research Program, University of Illinois, Urbana, Illinois

University of Illinois, College of Medicine, Rockford, Illinois.

Reviewer: Journal of Social Issues.

Reviewer: Year Book of Health Care Management.

Resource Consultant, National Heart and Lung Institute, HEW, PHS, NIH.

Reviewer: Personality and Social Psychology Bulletin

Reviewer: Western Sociological Review.

Consultant: Chicago Board of Health.

Consultant: Geriatric Nurse Associate Training Program.

Editor, Newsletter, and member of Board of Directors, Association for the Behavioral Sciences and Medical Education (CAS, AAMC).

Consultant: Compliance and Cardiac Exercise Research, University of Illinois.

Consultant: American College of Chaplains.

Contributing Editor: Medical Sociology Newsletter.

Reviewer: Social Science and Medicine.

Reviewer: Health Services Research.

Co-Founder, Chicago Association for the Study of Health Behavior.

Vice President and Program Chair, Chicago Association for the Study of Health Behavior.

Program Committee, Health Care Administration Division, Academy of Management, 1986 - 1990.

Consultant: Impacts of a Medical Information System on Nurses' Clinical Practice, University of Maryland.

Consultant: Panduit Corporation (Quality Assurance).

Site Team Member (Six Visits 1987-1991), National Institute on Aging (NIH).

Consultant: National Cancer Institute (Technical Review Group).

Consultant: National Institute on Drug Abuse (Technical Review Groups).

Consultant: Social Factors in the Health of Black Elders Project, Northwestern University.

Site Team Member, Accrediting Commission on Education for Health Services Administration (1990, 1993, 1995, 2001).

Health Services Research Chair, Annual Meeting of the Association of University Programs in Health Administration (1989-1990).

Reviewer, Health Services Research, Annual Meeting of the Association of University Programs in Health Administration (1990 - 1994)

Member, Task Force on Substance Abuse Among the Elderly, Metropolitan Chicago Coalition on Aging (1990-1991).

Consultant: Parke-Davis Corporation, (Grant review, 1992-1993).

Consultant: Center for Health Policy Research and Development, University of Oklahoma Health Sciences Center (Elderly Service Needs Project, 1992-1994).

Faculty Member, “Getting Down to Business: Financial Skills for VHA Managers,” National Teleconference Series, Department of Veterans Affairs (1998).

Reviewer, Hill-Rom Management Essay Competition, American College of Healthcare Executives (1999).

Reviewer, Health Care Management Research, Annual Meeting of the Academy of Management (1999).

Program Co-Director, Mercy Health System Leadership Certification Program (2012 – present.)

INSTITUTIONAL ACTIVITIES:

Saint Louis University School of Public Health	Coordinating Committee (1994-1997, 2008-2010). Academic Affairs Committee (1994-1995). Global Health Institute Task Force (2007-) Student Services Committee (1994-1997). Graduation Vice-Marshall (1996 - 1999). Research Committee (1997 - 1999). Institutional Review Board (Alternate, 1998 -). Doctoral Program Committee (1999 -). Promotion and Tenure Committee (1994 -). Chair, Managerial Competencies Task Force (1999 - 2007). Faculty Coordinator, Student MGMA Chapter (2000 -). Finance Faculty Search Committee (2001-2002). President, Faculty Assembly (2008-2009) Member, Faculty Promotion and Tenure Committee (2009 – 2011) Chair, SPH P& T Committee, 2011 –present) Chair, HMP Recruitment Committee (4 positions) (2010 - 2011, 2014 - 2015)
Saint Louis University	Faculty Senate (2004 -2009) Faculty Development Committee (2004 -) IRB Review Committee (2000 - 2010) Membership Committee of the Graduate Faculty Committee on Rank and Tenure (CART) (2015 -)
Health Sciences Center	Advisory Board Member Anesthesiology Resident Practice Management Program (2005-) Center for Interdisciplinary Education and Research (1995 -). Burlington Northern Award Committee (1997 - 2000). Chair Search Committee, Family and Community Medicine (1998 - 2000). Chair, Research on Interprofessional Collaboration Task

	Force (1999 - 2011). Faculty, Partners for Quality Education, School of Medicine (1999 - 2004).
Rush Medical Center	Human Investigation Committee (1976-1994). Quality Systems Resource Committee (1987-1990). System Initiatives Task Force - Research (1989)
Rush University	Task Force on the Academic Calendar (1984-1985). Task Force on Academic Honesty (1985-1986). Task Force on Electives (Chair,1986).
Rush Medical College	Affirmative Action, Tri-Campus Coordination, Educational Resources (Chair, 1981). Preceptor, Chicago Area Health Careers Opportunity Program (1980-1986). Task Force on Preventive Medicine (1986). Supervisor, RMC Student Summer Research Fellowship Program (1979). Interviewer of RMC Applicants (1979-1984). Reviewer: RMC Alternative Curriculum (1985).
Rush College of Health Sciences	Task Force on Faculty Appointment and Promotion (1986-1987). Senior Faculty Appointment and Promotion Committee (1988-1991). Strategic Planning Taskforce (1994).
Health Systems Management	Advisory Committee. Research Committee (Chair). Strategic Management. Curriculum Group. (Chair). ACHESA Self-Study Task Force (Chair). Task Force on Departmental Resources (Chair). Curriculum Committee. Task Force on International Programs. Task Force on Appointment-Promotion Procedures (Chair). Task Force on Program Mission and Objectives (Chair). Invitational Symposium Committee (Chair). Search Committee, Dean of College of Health Sciences. Task Force on Long Range Planning (Chair). Program Planning, Departmental Retreat, (Chair-1990, 1992) Task Force on ACEHSA Self-Study (Chair - 1992-1993).
Rush College of Nursing	Nursing Staff Organization, Advisory Committee on Clinical Research, Prehealth Curriculum Committee, Search Committee

(Community Health Nursing). Nursing Strategic Planning Task Force.

Psychology and Social Sciences Advisory Council, Search Committee Sciences for Chair, Curriculum Committee, Committee on Appointments and Promotions (Chair, 1977-1978), Research Committee.

PRESENTATIONS:

M. Hartings and M. Counte

"Innovations in Behavioral Science Instruction in Medical Education." ABSAME Meeting, Toronto, Canada, May, 1976.

M. Counte

Organizer and Presentant, "Applied Social Psychology," Illinois Sociological Association, Chicago, IL, October, 1978.

M. Counte and M. Pavlou

"Affective Responses to Life Stress and Illness." Medical Sociology Session, Midwest Sociological Association, Minneapolis, MN, April, 1979.

M. Counte

Workshop on "Illness Behavior and Patient Care." ABSAME Meeting, South Lake Tahoe, CA, May, 1979.

M. Counte

Panel on "Teaching Sociology in Colleges of Medicine and Nursing." Medical Sociology Session, Meeting of the American Sociological Association, Boston, MA, September, 1979.

M. Counte and J. Salloway

"Age and Sex-Related Drinking Patterns in Alcoholics." Conference on Alcoholism and Aging, Buffalo, NY, September, 1980.

K. Kjerulff, M. Counte, and J. Salloway

"Social Psychological Adaptation to Technological Change in Medical Settings: An Assessment Over Time." Conference on the Sociology of Health Care: Issues for the 1980's, University of Illinois, Urbana, IL, October, 1980.

K. Kjerulff and M. Counte

"Understanding Employee Reactions to a Medical Information System." Fifth Annual Symposium on Computer Applications in Medical Care, Washington, D.C., November, 1981.

M. Counte and J. Salloway

"Employee Reactions to Technological Change in Medical Organizations: The Case of a Medical Information System." Health Services Research Colloquium Series, Center for Health Services Education and Research, St. Louis University Medical Center, March, 1982.

M. Counte and J. Salloway

"Understanding Personal Reactions to Technological Change in Medical Organizations." Session on Applied Medical Sociology, Meeting of the Midwest Sociological Society, Des Moines, IA, April, 1982.

M. Counte.

"Evaluating Organizational Impacts of Innovative Technology." Seminar Series of Health Administration Program, Southwest Texas State University, San Marcos, TX, June, 1982

M. Counte and J. Salloway

"Measuring the Behavioral and Attitudinal Impacts of Technological Change in Organizations: The Case of a Medical Information System." Session on Consequences of Organizational Change, 10th World Congress of Sociology, Mexico City, August, 1982.

Kerjulff, J. Counte and J. Salloway

"Predicting Employee Adaptation to the Implementation of a Medical Information System." Sixth Annual Symposium on Computer Applications in Medical Care, Washington, D.C., November, 1982.

M. Counte and M. Zusman

"Social Evaluation of Health Care Technology." Annual Meeting of the American Sociological Association, Detroit, MI, September, 1983.

M. Counte, "Research on Alcohol Abuse Among the Elderly: A Summary of Major Findings and Implications." South Carolina Commission on Aging, Columbia, SC, October, 1983.

K. Kjerulff, M. Counte, and J. Salloway

"Reactions to Medical Information System Training." Seventh Annual Symposium on Computer Applications in Medical Care, Baltimore, MD, October, 1983.

M. Counte

"An Overview of Compliance Behavior." Chicago Dietetic Society, Elgin, IL, March, 1984.

M. Counte

"Equity in Health Care: Does It Still Exist?" Session Discussant, Annual Meeting of the Midwest Sociological Society, Chicago, IL, April, 1984.

M. Counte and D. Barhyte

"Preliminary Findings of a Study of Unit Decentralization and Nurse Retention." Annual Meeting of the Association of University Programs in Health Administration, Washington, D.C., April, 1984.

J. Salloway and M. Counte

"Measuring the Behavioral and Attitudinal Impacts of a Medical Information System." First Annual Conference on Social Effects of Computers, University of Rochester, Rochester, NY, June, 1984.

K. Kjerulff and M. Counte

"Measuring Attitudes Toward Computers: Two Approaches." Eighth Annual Symposium on Computer Applications in Medical Care, Baltimore, MD, November, 1984.

M. Counte

"Human Factors in Information Systems." Meeting of the First Illinois Chapter of the Healthcare Financial Management Association, Lombard, IL, March, 1985

M. Counte, J. Salloway, and K. Kjerulff

"Information Technology and Interaction on the Job." Annual Meeting of the Association of University Programs in Health Administration, Washington, D.C., April, 1985.

M. Counte and K. Kjerulff

"Monitoring Employee Reactions to Technological Change: Short vs. Long Term Findings." Annual Meeting of the North Central Sociological Association, Louisville, KY, April, 1985.

J. Salloway, M. Counte and K. Kjerulff

"Information Systems and Social Interaction in the Workplace." Second Annual Conference on Computers and Society, Rochester, NY, June, 1985.

M. Counte and D. Barhyte

"An Experimental Analysis of Staff Nurse Involvement in Participative Management." Annual Meeting of the Academy of Management, San Diego, CA, August, 1985.

M. Counte, J. Salloway, and K. Kjerulff

"The Impacts of New Technology on Medical Systems." Annual Meeting of the American Sociological Association, Washington, D.C., August, 1985.

K. Kjerulff, M. Counte, and J. Salloway

"Long-Term Adaptation to the Introduction of Medical Information Systems." Ninth Annual Symposium on Computer Applications in Medical Care, Baltimore, MD, November, 1985.

M. Counte and G. Glandon

"Impacts of Comprehensive Care on Preventive Health Behavior and Utilization Patterns of the Elderly." Second Annual Governor's Conference on Long-Term Care, Chicago, IL, March, 1986.

J. Salloway and M. Counte

"Research Agenda in Organization of Health Care for the Elderly." Annual Meeting of the Midwest Sociological Association, Des Moines, IA, March, 1986.

G. Glandon and M. Counte

"An Analysis of Measures of Hospital Financial Performance." Annual Meeting of the Association of University Programs in Health Administration, Washington, D.C., April, 1986.

M. Counte

"Industrial Sociology." Session Discussant, Annual Meeting of the North Central Sociological Association, Toledo, OH, April, 1986.

G. Glandon and M. Counte

Co-organizer and Presentant. "Analysis of Measures of Hospital Financial Performance." Annual Meeting of the Academy of Management, Chicago, IL, August, 1986.

M. Counte

"Productivity, Satisfaction and Job Commitment." Session Discussant, Annual Meeting of the Academy of Management, Chicago, IL, August, 1986.

J. Salloway and M. Counte

"Educating Medical Students for the Occupational Realities of Medical Practice." Annual Meeting of the Association for the Behavioral Sciences and Medical Education, Washington, D.C., October, 1986.

K. Kjerulff and M. Counte

"Attitudes Towards Computers and Employee Turnover During Implementation of a Pharmacy Information System." Fifth World Congress on Medical Informatics, Washington, D.C., October, 1986.

M. Counte

"Decision Making Authority, Job Satisfaction and Work Behavior: Does Increased Participation Make a Difference?" Department of Health Policy and Management, College of Public Health, University of South Florida, Tampa, FL, November, 1986.

M. Counte and G. Glandon

"A Panel Study of Elderly Health Beliefs and Behavior: Project Update." Third Annual Governor's Conference on Long-Term Care, Chicago, IL, March, 1987.

G. Glandon and M. Counte

"Issues in the Measurement of Hospital Financial Performance." Center for Health Administration Studies, The University of Chicago, Chicago, IL, May, 1987.

R. Homan, G. Glandon, and M. Counte

"Adverse Selection by Medicare HMO Enrollees: The Role of Perceived Risk." Annual Meeting of the Group Health Association, The Group Health Institute, Seattle, WA, June, 1987.

M. Counte

"Perspectives on Organizational Effectiveness." Session Discussant, Annual Meeting of the Academy of Management, New Orleans, LA, August, 1987.

J. Salloway and M. Counte

"The Changing Social Epidemiology of Chronic Disease: Implications for Medical Education and Practice." Annual Meeting of the Association for Behavioral Sciences and Medical Education, Lake Tahoe, CA, October, 1987.

M. Counte and G. Glandon

"Managerial Innovation in the Hospital: An Analysis of the Diffusion of Hospital Cost Accounting Systems." Annual Meeting of the Southern Management Association, New Orleans, LA, November, 1987.

M. Counte and G. Glandon

"An Analysis of Older Persons' Awareness and Knowledge of Community-Based Health and Social Services" and "The Elderly's Knowledge of Medicare Coverage: Implications of Competition." Conference on Professional Growth in Long-Term Care Administration, Wilmington, DE, November, 1987.

M. Counte and G. Glandon

"Variability of Health Beliefs and Health Behavior Among Older Persons: Findings From a Panel Study." Annual Meeting of the Gerontological Society of America, Washington, D.C., November, 1987.

M. Counte and G. Glandon

"A Longitudinal Analysis of Health Beliefs and Health Awareness of the Elderly." Fourth Annual Governor's Conference on Long-Term Care, Chicago, IL, March, 1988.

M. Counte

Co-Organizer. "Patterns of Aging, Disease and Health Care."

Presentant. "A Longitudinal Analysis of Life-Stress, Social Support, and the Utilization of Health Services by Older Persons." Annual Meeting of the Midwest Sociological Society, Minneapolis, MN, March, 1988.

G. Glandon and M. Counte

"Using Ratios to Measure Hospital Financial Performance: Can the Process Be Simplified?" Annual Meeting of the Association of University Programs in Health Administration, Washington, D.C., April, 1988.

M. Counte

"Applied Research in a Discipline Focused Setting." Doctoral Student Consortium, Annual Meeting of the Academy of Management, Anaheim, CA, August, 1988.

M. Counte

"Health Care Policy: Cost and Quality Concerns." Session Discussant. Annual Meeting of the Academy of Management, Anaheim, CA, August, 1988.

J. Salloway and M. Counte

"Wholeness, Wellness and Health Promotion: Is the Paradigm Shifting? Annual Meeting of the Association for the Behavioral Sciences and Medical Education, Andover, MA, October, 1988.

M. Counte, G. Glandon, and L. Bieliauskas

"Life Stress, Social Support and Health Services Utilization of Older Persons: Findings From A Panel Study," Annual Meeting of the Gerontological Society of America, San Francisco, CA, November, 1988.

R. Goldsteen, K. Goldsteen, and M. Counte

"Desirable Life Events and Physician Visits Among Older Men and Women." Annual Meeting of the Gerontological Society of America, San Francisco, CA, November, 1988.

M. Counte and G. Glandon

"Elderly Health Beliefs, Health Attitudes and Health Behavior." Fifth Annual Governor's Conference on Long-Term Care, Rosemont, IL, February, 1989.

M. Counte, G. Glandon, and J. Salloway

"Explaining Elderly Utilization of Preventive Health Services and Personal Health Practices: Related Health Beliefs and Opportunities for Gerontological Health Education." Annual Meeting of the Association for Gerontology in Higher Education, Tampa, FL, March, 1989.

J. Salloway, M. Counte, and G. Glandon

"Constructing Gerontological Curricula for Health Administration." Annual Meeting of the Association for Gerontology in Higher Education, Tampa, FL, March, 1989.

G. Glandon, M. Counte, and J. Salloway

"Health Promotion Beliefs and Behavior of Older Persons: An Analysis of Diversity and Implications for Gerontological Education." Annual Meeting of the Association for Gerontology in Higher Education, Tampa, FL, March, 1989.

M. Counte and J. Salloway

"Health, Stress and Aging: Recent Advances in Medical Sociology." Annual Meeting of the Midwest Sociological Society, St. Louis, MO, April, 1989.

G. Glandon and M. Counte

"An Analysis of the Adoption of Managerial Innovation: Cost Accounting Systems in Hospitals." Annual Meeting of the Association of University Programs in Health Administration, Baltimore, MD, April, 1989.

M. Counte

"An Overview of Preliminary Findings From a Longitudinal Study of Elderly Health Beliefs and Health Behavior." Department of Epidemiology and Survey Research Center, University of Maryland Medical Center, Baltimore, MD, April, 1989.

G. Glandon and M. Counte

"An Analysis of the Stability of Dimensions of Hospital Financial Performance." Annual Meeting of the Academy of Management, Washington, D.C., August, 1989.

M. Counte, G. Glandon, and D. Oleske

"Analysis of Job Satisfaction: A Strategy for Improving the Quality of Patient Care." Annual Meeting of the American Public Health Association, Chicago, IL, October, 1989.

M. Counte and G. Glandon

"Medical Care Satisfaction Among the Elderly in a Changing Health Care Delivery System." Annual Meeting of the American Public Health Association, Chicago, IL, October, 1989.

T. Hejna, G. Glandon, and M. Counte

"Long Term Care Insurance and the Elderly: The Effects of Functional Health Status and Individual Attributes on Awareness and Purchasing Decisions." Annual Meeting of the American Public Health Association, Chicago, IL, October, 1989.

G. Glandon and M. Counte

"An Analysis of Physician Utilization: Systematic Differences Between Recall and Archival Information." Annual Meeting of the Gerontological Society of America, Minneapolis, MN, November, 1989.

M. Counte, G. Glandon, and J. Salloway

"A Comparative Longitudinal Analysis of the Explanatory Power of Two Models of Health Services Utilization." Annual Meeting of the Gerontological Society of America, Minneapolis, MN, November, 1989.

M. Counte and G. Glandon

"Elderly Stressful Life Events, Coping Resources and Health Outcomes." International Conference on Social Stress Research, Regent's College, London, England, United Kingdom, June, 1990.

T. Golias, M. Counte, G. Glandon, and D. Oleske

"An Analysis of Determinants of Potential Turnover of Nurses and Allied Health Personnel." Annual Meeting of the Association of Management, Orlando, FL, August, 1990.

M. Counte

"Organizational Change." Session Discussant. Annual Meeting of the Academy of Management, San Francisco, CA, August, 1990.

M. Counte

"Elderly Utilization of Health Services." Student Chapter of the American College of Health Care Executives, University of Illinois, Champaign, IL, October, 1990.

M. Counte

Health Needs and Elderly Health Care Behavior: Results from a Longitudinal Study." Center for Health Promotion and Research, University of New Hampshire, Durham, NH, November, 1990.

J. Jensen, M. Counte, and G. Glandon

"Elderly Health Beliefs, Attitudes and Health Maintenance." Annual Meeting of the Gerontological Society of America, Boston, MA, November, 1990.

G. Glandon and M. Counte

"Price Responsiveness of Demand for Long-Term Care Insurance." Annual Meeting of the Gerontological Society of America, Boston, MA, November, 1990.

M. Counte

"Evaluation of TQM Program Impacts." Health Industry Forum, St. Louis, MO, June, 1991

M. Counte

"Issues in Medical Technology Assessment." Japanese Executive Development Institute, Duke University, Durham, NC, July, 1991.

M. Counte

"Organizational Behavior Issues in Health Care." Session Discussant. Annual Meeting of the Academy of Management, Miami, FL, August, 1991.

P. Girzadas, M. Counte, and G. Glandon

"An Analysis of Elderly Health and Life Satisfaction." Annual Meeting of the Gerontological Society of America, San Francisco, CA, November, 1991.

M. Counte and G. Glandon

"Elderly Health Beliefs and Health Behavior: Findings of a Panel Study." Third Annual Invitational Research Forum, Center for Research on Health and Aging, Chicago, IL, December, 1991.

M. Counte

"TQM Program Implementation and Evaluation." Invited Presentation. Oak Forest Hospital, Oak Forest, IL, December, 1991.

M. Counte

"Impact Assessment of a Total Quality Management Program." College of Public Health, University of Oklahoma Health Sciences Center, Oklahoma City, OK, January, 1992.

M. Counte

"Secondary Analysis of Population-Based Data Sets in Aging and Long-Term Care Research." Annual Meeting of the Association of University Programs in Health Administration, Washington, D.C., March, 1992.

M. Counte

"TQM Impact Assessment Strategies." Department of Health Systems Management, School of Public Health and Tropical Medicine, Tulane University Medical Center, New Orleans, LA, March, 1992.

M. Counte, G. Glandon, D. Oleske, and J. Hill

"Improving Hospital Effectiveness: Evaluating the Impacts of TQM/CQI Programs." Annual Meeting of the Association for Health Services Research, Chicago, IL, June, 1992.

M. Counte

"Implications of an Aging Society for the Future of Medical Practice." Medical Rounds, Cable News Broadcast Channel, Chicago, IL, July, 1992.

M. Counte

"Hospitals, Markets and Competition." Session Discussant. Annual Meeting of the Academy of Management, Las Vegas, NV, August, 1992

M. Counte

"Total Quality Management: Does It Make a Difference?" Invited Presentant and Panel Moderator. Annual Task Force Seminar of the Chicago Health Executives Forum, Chicago, IL, September, 1992.

M. Counte

"Health Care: Who Needs It? Who Gets It? Who Pays?" Invited Presentation, Program on National Health Care Issues Leadership Illinois, Chicago, IL, October, 1992.

M. Counte

"Professional Socialization Experiences Across the Health Professions." University of New Hampshire, Durham, NH, October, 1992.

M. Counte, G. Glandon, D. Oleske, and J. Hill

"Improving Hospital Performance: Major Issues in Assessing the Impacts of Total Quality Management Programs." National Meeting of the Operations Research Society of America, San Francisco, CA, November, 1992.

G. Glandon and M. Counte

"Persistent Errors in Reporting Physician Utilization." Annual Scientific Meeting of the Gerontological Society of America, Washington, D.C., November, 1992.

M. Counte and G. Glandon

"An Analysis of Factors Influencing the Elderly's Use of Community Services." Annual Scientific Meeting of the Gerontological Society of America, Washington, D.C., November, 1992.

M. Counte and G. Glandon

"Evaluating the Impact of TQM Programs in Hospitals." Center for Health Administration Studies, University of Chicago, Chicago, IL, January, 1993.

W. O'Leary, G. Glandon, and M. Counte

"The Relationship of Change in Efficiency to Change in Profitability of Illinois Hospitals." Annual Meeting of the Association for Health Services Research, Washington, D.C., June, 1993.

M. Counte

Session Chair, "Evaluation of TQM Programs in Health Care Organizations: Lessons from the Field." National Meeting of the Operations Research Society of America, Phoenix, AZ, November, 1993.

G. Glandon, M. Counte, D. Oleske, and J. Hill

"Longitudinal Impacts of a Total Quality Management Program." National Meeting of the Operations Research Society of America, Phoenix, AZ, November, 1993.

M. Gutierrez, M. Counte, and G. Glandon

"Access to Healthcare Services Among American Elderly." Annual Scientific Meeting of the Gerontological Society of America, New Orleans, LA, November, 1993.

L. LaBuda, G. Glandon, and M. Counte

"A National Analysis of Elderly HMO Enrollment." Annual Scientific Meeting of the Gerontological Society of America, New Orleans, LA, November, 1993.

M. Counte

"Albanian Health Care: A System in Transition." Current Topics in Healthcare Management Policy and Research." Department of Health Systems Management, Rush-Presbyterian-St. Luke's Medical Center, Chicago, IL, September, 1993.

R. Goldsteen, K. Goldsteen, and M. Counte

"Examining the Relationship Between Health Locus of Control and the Use of Medical Care Services." Annual Scientific Meeting of the Gerontological Society of America, New Orleans, LA, November, 1993.

M. Counte

Session Organizer, "Emerging Practitioner Needs from Health Administration Education." Annual Meeting of the Association of University Programs in Health Administration, San Diego, CA, June, 1994.

M. Counte, G. Glandon, and D. Oleske

"Attitudinal Impacts of Nursing Staff Participation in CQI Activities." Annual Meeting of the Association for Health Services Research, San Diego, CA, June, 1994.

T. Neiman, D. Oleske, M. Counte, E. Linn, and M. Maffetone

"Continuous Quality Improvement Initiatives and the Cesarean Birth Rate." Annual Meeting of the Association for Health Services Research, San Diego, CA, June, 1994.

M. Counte and G. Glandon

"Understanding Health Behavior, Attitudes and Beliefs of Older Persons." Third International Congress of Behavioral Medicine, Amsterdam, the Netherlands, July, 1994.

M. Counte and G. Glandon

"Managed Care and the Elderly: Impacts and Future Trends." Thirteenth Annual GRECC Symposium, Veterans Administration Medical Center and Saint Louis University, St. Louis, MO, September, 1994.

G. Glandon and M. Counte

"Income, Health Status and the Purchase of Supplemental Medical Insurance by Older Persons." Annual Scientific Meeting of the Gerontological Society of America, Atlanta, GA, November, 1994.

M. Counte and G. Glandon

"Older Americans and HMOs." Geriatrics Grand Rounds, Veterans Administration Medical Center and Saint Louis University, St. Louis, MO, December, 1995.

M. Counte

"The Emerging Role of the Client in the Delivery of Primary Care to Older Persons." Invited Presentation, NIA/AHCPR Conference on Aging and Primary Care, Washington, D.C., March, 1996.

M. Counte

Session Moderator, "Preparing Tomorrow's Leaders Today: The Role of Human Resources Management," Annual Meeting of the Association of University Programs in Health Administration, Atlanta, GA, June, 1996.

G. Wan, M. Counte and D. Cella

"The Influence of Personal Expectations on Cancer Patients' Reports of Health-Related Quality of Life," Annual Meeting of the Association for Health Services Research, Atlanta, GA, June, 1996.

G. Wan, M. Counte and D.F. Cella

"A Cross-Cultural Analysis of Health-Related Quality of Life," Annual Meeting of the Association for Health Services Research, Atlanta, GA, June, 1996.

G. Wan, M. A. Counte and D.F. Cella

"The Relationship Between Performance Status, Sociocultural Factors and Health-Related Quality of Life in Breast Cancer Patients," Annual Meeting of the Association for Health Services Research, Atlanta, GA, June, 1996.

J. Romeis, M. Counte, Y. Shyu and C. Chang

"Health Care Reform, Health Services Research and Management Education: The Increasing Importance of the Obvious." Annual Meeting of the Association for Health Services Research, Atlanta, GA, June, 1996.

M. Counte

“Advanced Strategies in Risk-Based Contracting and Negotiating Structures.” VA/Private Sector Management Training Program, Reno, NV, June, 1996.

M. Counte and G. Glandon

“Establishing a Random, Controlled Study in the Field.” Geriatric Medicine in the 21st Century: The Basic Science Contribution to Clinical Care. Fifteenth Annual Symposium on Geriatrics and Gerontology, St. Louis, MO, September, 1996.

Michael Counte

“Basic Steps in Risk-Based Capitation Negotiation.” VA/Private Sector Management Training Program, Orlando, FL, September, 1996.

G. Wan, M. Counte and D. Cella

“The Influence of Personal Expectations on Cancer Patients’ Reports of Health-Related Quality of Life.” Annual Meeting of the Society for Medical Decision Making, Toronto, Canada, October, 1996

M. Counte and G. Glandon

“Age, Gender and Healthy Lifestyles Among Older Adults.” Annual Scientific Meeting of the Gerontological Society of America, Washington, DC, November, 1996.

G. Glandon and M. Counte

“Healthy Lifestyles, Age and Race Among Older Adults.” Annual Scientific Meeting of the Gerontological Society of America, Washington, DC, November, 1996.

G. Wan, M. Counte and D. Cella

“A Cross-Cultural Analysis of Reports of Health-Related Quality of Life.” Annual Meeting of the American Public Health Association, New York, NY, November, 1996.

M. Counte

“Impacts of Environmental Change and the Patient Care 2000 Project: Health Care Services and Health Administration Education.” Invited Presentation, Rush-Presbyterian-St. Luke’s Medical Center, Chicago, IL, June, 1997.

G. Wan, M. Counte and D. Cella

“Social and Clinical Correlates of Health-Related Quality of Life in Ethnically Diverse Cancer Patients.” Annual Meeting of the Association for Health Services Research, Chicago, IL, June, 1997.

G. Glandon and M. Counte

“Healthy Lifestyles and Health Status Among Older Adults.” Annual Scientific Meeting of the Gerontological Society of America, Cincinnati, OH, November, 1997.

G. Wan, M. Counte, D. Cella and C. Chang

“Health-Related Quality of Life Among Ethnically Diverse Cancer Patients.” Annual Meeting of the American Public Health Association, Indianapolis, IN, November, 1997.

M. Counte

“Panel Participant – the Value of the Accreditation Process from an International Perspective” and M. Counte, J. Romeis and L. Chang, “Outcomes Research, Quality Improvement and Cost Control in

East Asia,” International Congress on Performance Measurement & Improvement in Health Care,” Chicago, IL, November, 1997.

G. Wan, M. Counte and D. Cella

“A New Paradigm for Assessing Health-Related Quality of Life: A Social-Clinical Model.” Annual Meeting of the Association for Health Services Research, Washington, DC, June, 1998 and the International Society for Pharmacoeconomics and Outcomes Research Annual International Meeting, Philadelphia, PA, May, 1998.

M. Counte

“Quality Improvement in American Health Care.” Saint Louis University School of Medicine Alumni Annual Program, St. Louis, October 1998.

M. Counte, G. Glandon and D. Oleske

“An Analysis of Participation in Quality Management Activities and Levels of Job Satisfaction Among Staff Nurses.” 15th International Conference of the Society for Quality in Health Care (ISQua), Budapest, Hungary, October, 1998.

M. Counte

“Advances in Health Care Quality Assessment.” Taipei Medical College, Taipei, Taiwan, February, 1999.

M. Counte

“Implications of Delivery System Change for the Older Health Care Consumer.” Invitational Symposium on Teaching About Managed Health Care: Critical Issues in Program Development, Annual Meeting of the Association for Gerontology in Higher Education, St. Louis, Missouri, February, 1999.

M. Counte and J. Newman

Co-Organizers & Presiders, Human Resource Management Forum
“Critical Management Competencies in Health Care Management Education and Practice.” Annual Meeting of the Association of University Programs in Health Administration, Chicago, IL, June, 1999

M. Counte, R. Goldstein, K. Goldstein

“Implications of Health Care Delivery System Change for the Older Client/Health Care Provider Relationship.” Annual Scientific Meeting of the Gerontological Society of America, San Francisco, CA, November, 1999.

M. Counte

“Implications of the Medicare + Choice Program for Health Services Research.” College of Health, University of North Florida, Jacksonville, FL, May 2000.

M. Counte

“Quality Improvement and Research in health Care.” Dalian Medical University, Dalian, China, PRC, May 2000

M. Counte and S. Meurer

“Major Issues in the Assessment of CQI/TQM Implementation in Health Care Organizations: Past, Present and Future.” 17th International Conference of the International Society for Quality in Health Care, Dublin, Ireland, September 2000.

J. Newman and M. Counte

“Essential Competencies in Human Resources Management.” National Summit on the Future of Education and Practice in Health management and Policy. Orlando, Florida, February 2001.

M. Counte and J. Newman

Co-Organizers & Moderators, Human Resource management Forum

“Changing Emphases in HRM: Practitioner Views.” Annual Meeting of the Association of University Programs in Health Administration. Atlanta, Georgia, June 2001.

S. Guo and M. Counte

“HBO2 Technology: An Overview of Its Diffusion and Assessment.” Annual Scientific Meeting of the International Society of Undersea and Hyperbaric Medicine. San Antonio, Texas 2001.

M. Counte

“Impact Analysis of QI Interventions in Missouri Hospitals.” Invited Presentation. School of Public and Environmental Administration. Indiana University. Indianapolis, Indiana, January, 2002.

S. Meurer and M. Counte

“Development of a Health Care Quality Improvement Tool: Results of a Content Validity Study.” Annual Meeting of the Business and Health Administration Association. Chicago, Illinois, March 2002. Awarded 2002 Best Student Co-Authored Paper Award.

M. Counte

Co-Organizer and Panel Member

International Health & Human Resource Management Faculty Forums

Annual Meeting of the Association of University Programs in Health Administration. Washington, DC, June 2002.

M. Counte

“Advances in the Assessment of CQI Implementation and Organizational Outcomes in Hospitals.” Invited Presentation. Department of Health Services Management, Chung Shan Medical University. Taichung, Taiwan, Republic of China, October 2002.

M. Counte and S. Meurer

“Implementation of CQI in Health Care Organizations: A Global Perspective.” Annual Scientific Meeting of the International Society for Quality in Health Care. Paris, France, November 2002.

M. Counte

Co-Organizer and Panel Member

International Health & Human Resource Management Faculty Forums

Annual Meeting of the Association of University Programs in Health Administration. Nashville, TN, June 2003.

M. Counte

“Present and Future Impacts of Medicare Reform Upon Health Care Providers and the Elderly

Health Care Consumer.” 23rd National Symposium for Healthcare Executives. Department of Health Services Administration, University of Alabama at Birmingham. Sandestin, FL, August 2003.

S. Meurer and M. Counte

“Measuring Continuous Quality Improvement Implementation in Hospitals.” 20th International Conference of the International Society for Quality in Health Care. Dallas, TX, November 2003.

R. Goldsteen, K. Goldsteen and M. Counte

“How Will Medicare Respondents Respond to Changes in the Medicare Program? It Depends on Their Past.” 56th Annual Scientific Meeting of the Gerontological Society of America. San Diego, CA, November 2003.

M. Counte, S. Guo, T. Lin, T. Workman and J. Romeis

“Quality Assessment and Improvement of Clinical Hyperbaric Services: An International Perspective.”

S. Guo, M. Counte and H. Schmitz

“Physician Adoption of Hyperbaric Oxygen Therapy in Wound Care.”

S. Guo, M. Counte and H. Schmitz

“Factors Affecting Physician Adoption of Hyperbaric Oxygen Therapy in Wound Care.” 2004 Annual Scientific Meeting of the Undersea and Hyperbaric Medical Society. Sydney, Australia, May 2004.

M. Counte, S. Meurer, S. Guo, G. Lin and S. Lubben

“Assessment of Quality Improvement in Hospitals: Cross-National Validation of a Quality Management Scale.”

M. Counte, S. Meurer and S. Guo

“An Exploratory Analysis of the Relative Importance of Continuous Quality Improvement Domains in Health Care Organizations.”

21st International Conference of the International Society for Quality in Health Care. Amsterdam, Netherlands, October 2004

M. Counte, S. Meurer, S. Guo and L.S. Lin

“Implementation of Quality Management in Missouri Hospitals.”

Bridging the Quality Gap in Mid-America: Innovation and Improvement in Health Care Delivery University of Missouri, Columbia, MO, April 2005

M. Counte, S. Guo and S. Meurer

“An Exploratory Analysis of Quality Management and Clinical Performance in the Treatment of Congestive Heart Failure.”

22d International Conference of the International Society for Quality in Health Care. Vancouver, Canada, October 2005

M. Counte

“Development and Diffusion of Competencies in Health Management Education.”

Presenter and Organizer, Concurrent Session – The SLU MHA Competency Model for Graduate Health Management Education, AUPHA Annual Meeting, Seattle, WA, June 2006

M. Counte

Co-Organizer and Presenter

“Trends in Global Health Management Education.”

Global Health Management Faculty Forum, AUPHA Annual Meeting, Seattle, WA, June 2006

J. Romeis and M. Counte

“Integrating Medical Practice Management in the SLU MHA Program.”

Medical Group Management Faculty Forum, AUPHA Annual Meeting, Seattle, WA, June 2006

A. Schutz and M. Counte

“Development of a Patient Safety Culture Measurement Tool for Ambulatory Care Settings.”

Asia INFORMS 2006 Meeting, Hong Kong, China, June 2006

M. Counte, S. Meurer, S. Guo and L.S. Lin

“Diffusion and Performance Impacts of Quality Management in American and Taiwanese Hospitals.”

Asia INFORMS 2006 Meeting, Hong Kong, China, June 2006

M. Counte, S. Meurer, L.S. Lin and S. Guo

“Inter-Occupational Response Patterns in Quality Management Surveys.”

Annual ISQUA Scientific Meeting, London, England, October 2006

S. Meurer, M. Counte and L.S. Lin

“Does Your Hospital Support Improvements and Innovations in Quality, Patient Safety and Service?”

Annual ISQUA Scientific Meeting, London, England, October 2006

Counte, S. Meurer and L.S. Lin

“Comparing the Diffusion of Quality Management Initiatives in Taiwan and U.S. Hospitals.”

Hawaii International Conference on Business, Honolulu, HI, May 2007

A. Schutz and M. Counte

“Assessment of Patient Safety Research: An Organizational Ergonomics and Structural Perspective.”

Annual ISQUA Scientific Meeting, Boston, MA, October 2007

M. Counte

“Advances in Quality Assessment and Improvement in American Healthcare Organizations.”

International Symposium on Healthcare Quality and Management

Chung Shang Medical University, Taichung, Taiwan, May 2008

M. Counte

“Improving Patient Safety in Health Care Services.”

Yuanpei University, Hsin Tzu, Taiwan, May 2008

M. Counte

“Managerial Competency Assessment: The SLU Model.”

AUPHA Annual Meeting, Washington, DC, June 2008.

M. Counte, M.K. Van Driel and P. Doyle
 “Incorporating Quality Assessment into Community Benefit.”
 CHA/VHA/SLU Community Benefit Conference
 Saint Louis, MO, July 2008

M. Counte, A. Schutz and S. Meurer
 “Patient Safety Performance, Organizational Structure and Quality Management in Ambulatory Medical Care.”
 Annual ISQUA Scientific Meeting, Copenhagen, Denmark, October 2008
 M. Counte
 “Quality Management Systems in Hospitals: Two Decades of Promise and Progress.”
 Missouri Healthcare Executives Group, Chesterfield, MO, November 2008

M. Counte
 “Advances in Patient Safety and Quality Improvement: A Global Perspective.”
 School of Business, Caucasus University, Tbilisi, Georgia, January 2009.

M. Counte
 “Present and Future Impacts of Health Care Reform Upon Health Care Providers and Health Care Consumers.”
 Chung Shan Medical University, Taichung, Taiwan, November 2009.

M. Counte
 “Health Care Providers and Adult Health Care Consumers: Strategic Challenges and Emerging Market Opportunities.”
 Asia Pacific and Cross-Strait Health Management Conference, Yuanpei University, Hsinchu, Taiwan, November 2009.

M. Counte
 “A Population Based Analysis of Hospital Quality Performance.”
 School of Public Health
 University of South Florida, May 2010.

M. Counte
 Session Discussant (Health Care Management)
 Annual Meeting of the European Academy of Management
 Rome, Italy, June 2010.

M. Counte
 Invited Presentations on “Strategic Management in Health Care” and “Performance Improvement in Hospitals.”
 Tonji Medical University, Wuhan, China, April 2012

M. Counte
 Co-Organizer of the Global Health Management Symposium
 And Concurrent Session on Global Partnerships in Health Management Education
 AUPHA Annual Meeting, June 2012 – 2014.

M. Counte and M. Morgan
 “A Population-Based Exploratory Analysis of Hospital Quality performance”
 EURAM Annual Meeting, Valencia, Spain, June 2014

M. Counte and M. Morgan
 “Improving Hospital-Level Quality Performance”
 ISQua Annual Scientific Meeting, Rio de Janeiro, Brazil October 2014

M. Counte
 “Health Reform and Hospital Performance.”
 Gurusame University (Turkey)
 June 2015

M. Counte and L. Schuster
 “Interrelationship of Hospital; Performance Domains.”
 ISQua Annual Scientific Meeting
 Doha, Qatar
 October 2015

M. Counte
 “Hospital Adaptation to Health Care Reform.”
 Tonji Medical University
 November 2015

BOOKS:

M. Counte (Editor in Chief), W. Aaronson, B. Ramirez and D. West (Eds.)
Advances in Global Health Management and Policy
 Under Contract 2015
 Chicago, IL: Health Administration Press.

M. Counte and L. Christman
Interpersonal Behavior and Health Care (Boulder: Westview Press, 1981).

L. Christman and M. Counte
Hospital Organization and Health Care Delivery (Boulder: Westview Press, 1981).

Series Editor of eight volume interdisciplinary monograph series entitled Behavioral Science for Health Care Professionals. Under contract with Westview Press, Boulder, Colorado. Topics included the above books plus:

Individual Differences in Health and Disease (1983)

Behavioral Intervention in Health Care (1982)

Stress and Its Relationship to Health and Illness (1982)

Health Care Delivery Systems (1982)

Developmental Psychology for the Health Professions: Infancy Through Adolescence (1981)

Developmental Psychology for the Health Care Professions: Adulthood and Aging (1982).

M. Counte (Lead Editor), W. Aaronson, B. Ramirez and D. West. Advances in Global Health Management and Policy (Synopsis and Timetable Under Discussion With Health Administration Press.) (2013 -)

ARTICLES AND CHAPTERS:

J. Kimberly, M. Counte, and R. Dickinson

"Design for Process Research on Change in Medical Education." In Proceedings of the American Association of Medical Colleges, pp. 26-31. Eleventh Annual Meeting, Miami Beach, Florida, November, 1972, Research in Medical Education Section.

M. Counte and J. Kimberly

"Initial Receptivity of Practicing Physicians to Voluntary Participation in a New Program in Medical Education." In Proceedings of the American Association of Medical Colleges, pp. 79-84. Twelfth Annual Meeting, Washington, D.C., November, 1973, Research in Medical Education Section.

M. Counte and J. Kimberly

"Organizational Innovation in a Professionally Dominated System: Responses of Physicians to a New Program in Medical education," Journal of Health and Social Behavior, 41:188-198, 1974. Also reprinted as Number 240 by the Institute of Labor and Industrial Relations, University of Illinois at Urbana-Champaign.

M. Counte and J. Kimberly

"Change in Physician Attitudes Toward Reform in Medical Education: The Results of a Field Experiment," in Social Science and Medicine, 10:547-552, 1976. Also reprinted as Number W6-48 by the Center for the Study of Health Services, Institute for Social and Policy Studies, Yale University, New Haven, CT.

M. Hartings and M. Counte

"An Administrative and Curricular Model for Behavioral Science Teaching," Journal of Medical Education, 52:824-833, 1977.

J. Kimberly and M. Counte

"Issues in Family Practice: Medical Student and Practicing Physician Perspectives," Medical Care, 16(3): 214-225, 1978.

M. Counte, M. Pavlou and M. Hartings

"The Use of Nonmedical treatments by Multiple Sclerosis Patients," Sociological Symposium, 22:87-99, Spring, 1978.

M. Counte, D. Garron, and H. Branda

"Factor Structure of Rabin's Child Study Inventory," Journal of Personality Assessment, 43(1):59-63, February, 1979.

M. Counte

"An Examination of the Convergent Validity of Three Measures of Patient Satisfaction in an Outpatient Treatment Center," Journal of Chronic Diseases, 32:83-588, 1979.

M. Counte, L. Christman, and J. Salloway

"Age and Sex Related Drinking Patterns in Alcoholics." Chapter in W. Gibson Wood (ed.), Alcoholism and Aging: Current Advances in Research, CRC Press, Uniscience Series on Aging, 1981.

K. Kjerulff, M. Counte, J. Salloway, and B. Campbell

"Understanding Employee Reactions to a Medical Information System," in Proceedings of Symposium on Computer Applications in Medical Care, Fifth Annual Volume, Washington, D.C., November, 1981.

M. Pavlou and M. Counte

"Aspects of Coping in Multiple Sclerosis," Rehabilitation Counseling Bulletin, 25(3):138-145, January, 1982.

M. Counte and L. Christman

"Personalization and Response Rates in Mail Surveys of Discharged Alcoholics: A Contrast of Three Strategies," International Journal of the Addictions, 17(6):1079-1083, 1982.

Kjerulff, M. Counte, J. Salloway, and B. Campbell

"Predicting Employee Adaptation to the Implementation of a Medical Information System," in Proceedings of Symposium on Computer Applications in Medical Care, Sixth Annual Volume, Washington, D.C., November, 1982.

K. Kjerulff, M. Counte, J. Salloway, and B. Campbell

"Measuring Adaptation to Medical Technology," Hospital & Health Services Administration, 28(1):30-40, January-February, 1983.

M. Counte, L. Bieliauskas, and M. Pavlou

"Stress and Personal Attitudes in Chronic Illness," Archives of Physical Medicine and Rehabilitation, 64:272-275, June, 1983.

M. Counte, K. Kjerulff, J. Salloway, and B. Campbell

"Implementation of a Medical Information System: Evaluation of Adaptation," Health Care Management Review, 8(3):25-33, Summer, 1983.

K. Kjerulff, M. Counte, J. Salloway, and B. Campbell

"Who Can't Get No Satisfaction? Reactions to Medical Information System Training," in Proceedings of Symposium on Computer Applications in Medical Care, Seventh Annual Volume, Baltimore, MD, November, 1983.

K. Kjerulff, M. Counte, J. Salloway, and B. Campbell

"Employee Reactions to MIS Training." Computers and Biomedical Research, 17:303-310, 1984.

K. Kjerulff and M. Counte

"Measuring Attitudes Toward Computers," Proceedings of Symposium on Computer Applications in Medical Care, Eighth Annual Volume, Baltimore, MD., November, 1984.

M. Counte, J. Salloway, K. Kjerulff, and B. Campbell

"Measuring the Behavioral and Attitudinal Impacts of Technological Change in Organizations: The Case of a Medical Information System," Journal of Organizational Behavior Management, 6(3/4):109-122, 1984. Reprinted in J.G. Anderson and S.J. Jay (Eds.), Use and Impact of Computers in Clinical Medicine, New York: Springer-Verlag, 1986.

M. Counte, J. Salloway, K. Kjerulff, and B. Campbell

"Long-Term Adaptation to the Introduction of a Medical Information System," in Proceedings of Symposium on Computer Applications in Medical Care, pp. 414-417, in Ninth Annual Volume, Baltimore, MD, October, 1985

J. Salloway, M. Counte, and K. Kjerulff

"Information Technology and Interaction on the Job," in Proceedings of Conference on Computers and Society, Rochester, NY, 1985.

J. Salloway, M. Counte, and K. Kjerulff

"The Effects of a Computerized Information System in a Hospital," Computers and the Social Sciences, 1(3/4):167-172, 1985.

K. Kjerulff, M. Counte, and J. Salloway

"Attitudes Toward Computers and Employee Turnover During Implementation of a Pharmacy Information System," Proceedings of Symposium on Computer Applications in Medical Care, pp. 608-612, Tenth Annual Volume, Washington, D.C., October, 1986.

M. Counte, K. Kjerulff, J. Salloway, and B. Campbell

"Adapting to the Implementation of a Medical Information System: A Comparison of Short vs. Long Term Findings," Journal of Medical Systems, 11(1):11-20, 1987.

M. Counte, D.Y. Barhyte, and L.P. Christman

"An Experimental Analysis of Staff Nurse Involvement in Participative Management," Hospital & Health Services Administration, 32(1):97-108, 1987.

D.Y. Barhyte, M. Counte, and L.P. Christman

"The Effects of Decentralization On Nurses' Job Attendance Behaviors," Nursing Administration Quarterly, 11(4):37-46, 1987.

M. Counte and G. Glandon

"Managerial Innovation in the Hospital," Proceedings of the Annual Meeting of the Southern Management Association, pp. 367-369, New Orleans, LA, November, 1987.

G. Glandon, M. Counte, K. Holloman, and J. Kowalczyk

"An Analytical Review of Hospital Financial Performance Measures," Hospital and Health Services Administration, 32(4):439-455, 1988.

M. Counte, K. Kjerulff, and J. Salloway

"Implementing Medical Information Systems." In J. Rabin and M. Steinhauer (Eds.), Handbook on Human Services Administration, pp. 555-594. Marcel Dekker, Inc. 1988.

M. Counte and G. Glandon

"Managerial Innovation in the Hospital: An Analysis of the Diffusion of Hospital Cost-Accounting Systems." Hospital & Health Services Administration, 33(3):371-384, 1988.

M. Counte and K. Kjerulff

"Information Systems Technology in Health Care Organizations: An Overview of Uses, Diffusion and Impacts," Journal of Health and Human Resources Administration, 11(1):4-8, Summer 1988.

K. Kjerulff and M. Counte

"Attitudes and Adaptation: Employees Respond to Computerization," Journal of Health and Human Resources Administration, 11(1):110-138, Summer 1988.

J. Kowalczyk

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K. Broom, M. Counte and J. Turner
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International Journal of Health Research and Innovation
(In Press)

J. Turner, K. Broom and M. Counte
“Value Based Purchasing and Profitability.”
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PUBLICATIONS UNDER REVIEW:

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“Assessment of Quality Improvement in Hospitals: Cross-National Validation of a Quality
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“An Exploratory Analysis of the Relative Importance of Continuous Quality Improvement Domains in
Health Care Organizations.” Quality Management in Health Care.

A. Schutz and M. Counte
“Investigation of Patient Safety Culture and Patient Safety Performance in Medical Practice.”
Health Care Management Science.

WORK IN PROGRESS:

“Cross-Cultural Analysis of the Implementation of CQI in Hospitals.”

"Performance Impacts of Quality Improvement Programs in Health Care Organizations"

"Hospital Performance and Medical Care Outcomes"

"Organizational Change in Health Care Systems and Patient Satisfaction"

"Key Issues in the Assessment of Technological Change in Organizations"

"Diffusion and Utilization of Medical Technology"

GRANTS AWARDED:

Principal Investigator

"Mental Health and Medical School Performance." Biomedical Science Support Grant, United States Public Health Service, 1974-1975. Amount: \$6,900

Co-Principal Investigator

"Behavioral Adaptation to Chronic Disease." Chicago Chapter of the Multiple Sclerosis Society, 1976-1977. Amount: \$9,500.

Co-Principal Investigator

"Small Group Process and Alcoholic Rehabilitation." Bush Foundation, 1977-1978. Amount: \$17,600.

Co-Principal Investigator

"Behavioral Adaptation to Spectra 3000." Rush Medical Center, 1980. Amount: \$24,500.

Co-Principal Investigator

"Decentralization and Nurse Retention." Health Resources Administration (DHHS-PHS), March, 1983-February, 1984. Amount: \$41,515.

Investigator

"Eldercare Project." Hospital Initiatives in Long Term Care Program. Robert Wood Johnson Foundation, January, 1984-January, 1985. Total Project: \$161,000.

Program Director

"Traineeships in Graduate Health Administration." Bureau of Health Professions, Health Resources and Services Administration (DHHS-PHS),

Amount: \$6,800. July 1, 1985-June 30, 1986.

Amount: \$4,841. July 1, 1986 - June 30, 1987.

Amount: \$4,200. July 1, 1987 - June 30, 1988.

Amount: \$4,800. July 1, 1988 - June 30, 1989.

Amount: \$5,525. July 1, 1989 - June 30, 1990.

Amount: \$4,552. July 1, 1990 - June 30, 1991.

Amount: \$5,362. July 1, 1991 - June 30, 1992.

Amount: \$4,870. July 1, 1993 - June 30, 1993.

Co-Principal Investigator

"Adoption and Implementation of Standard Cost Accounting Systems," 1985-1986. Nalco Foundation. Amount: \$10,000.

Co-Principal Investigator

"Analysis of Measures of Hospital Financial Performance," 1986-1987. Illinois Hospital Association. Amount: \$23,000.

Principal Investigator

"A Panel Study of Elderly Health Beliefs and Behavior," 1986-1989. National Institute on Aging (NIH). Amount (Three Years): \$203,679.

Co-Principal Investigator

"Organizational Climate Analysis." Rush Medical Center, 1988. Amount: \$37,689

Program Director

"Grants for Graduate Programs in Health Administration," Division of Associated and Dental Health Professions, Health Resources and Services Administration (DHHS-PHS), October 1, 1989 - September 30, 1990. Amount: \$42,242. October 1, 1990 - September 30, 1991. Amount: \$41,857.

Co-Principal Investigator

"Organizational Climate Analysis II." Rush Medical Center, 1990. Amount: \$55,353.

Co-Principal Investigator

"Baseline Employee Opinion Survey." Rush North Shore Medical Center, 1991. Amount: \$14,300.

Co-Principal Investigator

"Organizational Climate Analysis III." Rush Medical Center, 1992. Amount: \$67,200.

Co-Principal Investigator

"Continuous Employee Opinion Survey (CEOS)." Rush Medical Center, 1993 -1994. Amount: \$62,000 (per year).

Program Director

"Albanian Health Services Management Program." United States Agency for International Development. Amount: \$148,750 (Phase I).

Program Director

"Health Administration Traineeships and Special Projects." Division of Associated, Dental and Public Health Professions, Health Resources and Services Administration (DHHS-PHS). September 1, 1993 - June 30, 1994. Amount: \$39,464.

Co-Principal Investigator

"Validating Unbiased Oncology Quality of Life Assessment." David F. Cella, Ph.D. (PI). 1993-1996. National Cancer Institute (NCI). Amount (Three Years): \$1,004,122.

Principal Investigator

"Analysis of Health Maintenance Behavior of Older People." National Institute on Aging (NIA). 1994-1996. Amount (Two Years): \$130,688.

Principal Investigator

"Managed Health Care, Elderly Access and Satisfaction." National Institute on Aging (NIA). 2001-2002. Amount (one year): \$75,000.

Co-Principal Investigator

“Primary Care Practice and Environmental Exposure.” Centers for Disease Control (CDC). 2003-2005. Amount (two years): \$185,000.

Co-Principal Investigator

“Patient Centered Comorbidity Team Care.”
National Institute for Nursing Research (NIH).

Principal Investigator

“Population Based Analysis of Quality Management Activities and Outcomes in Missouri Hospitals.”
Proposal under review.

REFERENCES:

Wayne Lerner, DRPH
Chairman, Griffith Leadership Center
at the University of Michigan School of Public Health

Gerald L Glandon, Ph.D.
President and CEO
Association of University Programs
of Health Administration (AUPHA)
Arlington, Virginia

James Romeis, Ph.D.
Professor Emeritus
Department of Health Management and Policy
School of Public Health
Saint Louis University
378 Salus Center
3545 Lafayette Avenue
St. Louis, MO 63104-1314